RECALL: Philips Respironics sleep apnea devices and ventilator machine

At Kaiser Permanente, your health and safety are very important to us. We are sharing some important information with you from Philips Respironics, a maker of sleep apnea devices and ventilator machines.

The company is recalling the following BiPAP (bilevel positive airway pressure), CPAP (continuous positive airway pressure), and mechanical ventilator devices. If you are using a ResMed device, your device is **not** recalled.

System ONE

Trilogy 100/200

DreamStation 1

DreamStation 1 and System One

Trilogy 100 and 200 ventilators

The voluntary recall is due to possible health risks related to degradation of the foam used to decrease the sound made by these devices. Per the Philips company, the potential risks of exposure may include: headache/dizziness, irritation (eyes, nose, respiratory tract, skin), hypersensitivity, nausea/vomiting, toxic or carcinogenic effects.

We are working with vendors on how to replace or repair these devices.

What you should do

Due the worldwide demand for replacement devices, there is a limited supply at this time. The device replacement is being managed and prioritized for distribution by the manufacturer Philips Respironics. Only members who registered their devices with Philips will be considered for replacement. Replacement is provided on a first come first serve basis.

Register your device and confirm that your device is recalled. Visit the Philips Respironics site at Philips.com/src-update. You may call Philips at 1-877-907-7508 to get information about the replacement process.

If you are using one of the devices listed above, please do NOT throw it out. You may need to return the recalled device in order to receive a replacement device.

You should NOT stop using your treatment before discussing with your Physician or Sleep Center.
If you are concerned that you are experiencing side effects such as irritation (eyes, nose, respiratory tract, skin), headache, nausea/vomiting, or respiratory issues from use of a recalled device, please call Kaiser Permanente's 24/7 advice line at 833-KP4-CARE (833-574-2273).

Do not use ozone cleaning devices (such as SoClean or PrimeClean). Only use recommended cleaning methods per Philips Respironics "Instructions for Use." Please visit the Philips Respironics video at Philips DreamStation 2 CPAP Cleaning and Maintenance - YouTube.

If you have particulate matter in the humidifier, tubing, or mask, an in-line filter may be considered. You may call the Sleep Center at 808-432-3091 to request a filter.

Please reach out to the Sleep Center if you have additional concerns about the recall replacement.

If you are having an emergency, dial 911 or go to the nearest hospital.

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